



NCMGMA Business Meeting

Thursday, September 14, 2023 | 2:00pm | Grandover Resort

MINUTES

1. **Call to Order** – Chad Ghorley, NCMGMA President welcomed everyone to the NCMGMA Business Meeting at the Fall Conference in Greensboro, NC.
2. **Approval of the May Meeting Minutes** – There was a motion to approve the May Annual Business Meeting minutes as presented. Motion was seconded and approved.
3. **Treasurer's Report** – Lisa Hooks, CMPE, MBA, NCMGMA Treasurer highlighted NCMGMA's financial standings announcing that we are currently on budget for the year sharing that membership and sponsorships are above budget. As meeting costs are on the rise, we are doing our best to mitigate costs and keep registrations and expenses down.
4. **Committee Reports**
 - a. **ACMPE** – Michelle Wallace, FACMPE shared there are 132 current CMPE and 59 members which shows that there are about 50% of membership that is engaged in ACMPE. There are 11 new certificate programs offered by MGMA and Michelle invited everyone to join her on Friday for the ACMPE presentation.
 - b. **Advocacy** – Leah Cook reported on behalf of Jacob Rodman and Melissa White that there are several national and state level bills proposed pertaining to prior authorization reform and national and state level bills proposed to help prior authorization reform. Encouraged members to reach out to local representatives supporting these initiatives.
 - c. **Affiliate Development** – Wes Stanley & Steve Cox confirmed that we have \$284,000 in alliance sponsorship, surpassing our goal of \$260,000. 2024 associate and partner sponsorship levels are being increased by \$500 each. Thank you to the members who support our Alliance Sponsors and to our sponsors who support this organization and our mission.
 - d. **BCBS** – Melissa Klingberg reported on behalf of Karen Lawrence, CPC, FACMPE that the group still meets with BCBS regularly and their last meeting was on Monday, September 11, 2023. Notes from that meeting will be posted to the listserv for review by membership. Updates include annual model care training reminder, provider enrollment updates, and status update on enrollment backlogs.
 - e. **Communications** – Stephen Fogg, MA shared the Communication Committee has grown by two new members. In addition, he reported that the committee released their first podcast addressing the topic of Artificial Intelligence in Healthcare with the Chief Medical Information Officer of Microsoft.
 - f. **Conference** – Todd Pittman, CMPE shared there are over 100 attendees participating in the conference and about 20 registrants for the pre-conference meeting. Todd recognized new

attendees. In May, we'll be at Embassy Suites in Wilmington for the 2024 Annual Conference and in the Fall, we will be in Winston–Salem, September 25 – 27.

- g. Education – Sandra Jarrett, FACMPE shared Steve DeBiase will be taking over as Chair of the Committee. Webinar scheduled for November 14th with ETNA on the topic of the State Health Plan. Also, the Master Class is scheduled for February 15th and 16th in Beaufort NC. Thanks to HandCraft, Curi and Sentinel Risk for sponsoring.
 - h. Governance – Amanda McKinney, MBA encouraged the membership to submit nominations for the 2024 Administrator of the Year Award. She discussed the Davis Watson Scholarship Fund with the 50/50 raffle and advised there are five scholarships available to Student members. The committee also reviewed the association bylaws. All tasks for this committee have been completed for the 2023 calendar year.
 - i. Membership – Amber Popham, CIC, CRM reported membership is at 639 members total, up 20 members from 2023. Continue to see substantial growth in student membership. The committee is currently in the middle of a campaign targeting ACMPE members with the goal is to convert 25% of ACMPE members who are not state members. The committee is working on finalizing framework for the Emerging Leaders program and looking for Board Approval by year end 2023.
 - j. Payer/Medicaid/Medicare – Doral Jacobsen, FACMPE, MBA reported the committee meets every other month and recently updated the NCMGMA website with updated payer resources. The goal is to have a liaison assigned to all major payers in North Carolina and recently added ETNA and HUMANA as payers they speak with on regular basis. Reported rumors of a merger between HUMANA and United Healthcare. The committee will continue to monitor and provide updates to the membership as they become available.
 - k. Student Outreach – John Clement shared as of September 1, 2023, there are 123 active student members. Of that, there are 6 students attending the Fall Conference here in Greensboro. Thank you to our sponsors who support these students' attendance financially. The committee plans to host a fall panel later in November 2023. Finally, NCMGMA plans to begin attending career fairs at local universities to promote the association.
 - l. Survey Committee – Frank Chitty, CMPE reported the 2023 salary survey launch date is scheduled for October 2nd, 2023, and will be open through the end of November with the final report made available after the closing of the survey. Membership feedback about past surveys was the data entry process was time consuming. As a result, the committee has made changes to streamline the process including a cute and past feature from the previous year's data. The goal for the 2024 salary survey is to surpass the 127 participants from last year.
5. **President's Message** – Chad Ghorley provided an update on his goals for 2023 which included increasing conference attendance, new member engagement and volunteerism. While we fell short on the overall conference attendance goal, registration for the fall conference was substantially higher than in previous years. Chad is hopeful the newly developed Emerging Leaders program will positively impact engagement among our younger members and encouraged the entire membership to get involved by volunteering to serve on one of our many committees.

Chad reported that a task force has been created to look for ways to enhance our conference structure to meet the needs of the current membership. The task force is currently working on a three-year projection plan.

Chad provided an update on the ongoing affiliation agreements that will impact the state chapters in 2024 and advised that representatives from the state will be attending the State Leaders Conference in the fall to monitor the situation.

Chad announced the renewing at large Board members whose terms will run from January, 1 2024 through December 31, 2026 including Carrilee Andreu Neel Jordan Archer, Doral Jacobson, and Quinton Smith. Motion to approve was presented. Motion was seconded and approved. New Officers were also announced including incoming President, Charlie Furr; President Elect, Lisa Hooks; Treasurer, Jordan Archer; and Secretary, Amber Popham.

Chad Ghorley introduced Charlie Furr, incoming President of NCMGA who presented Chad with an award for outstanding leadership.

6. **There was a motion to adjourn the business meeting. Motion was seconded and the meeting was adjourned at 2:45pm.**